

Crew Resource Management



AEROSAFE
RISK MANAGEMENT

Aerosafe Risk Management is Australia's leading provider of aviation risk and safety management services and training. Since its establishment in 1997, Aerosafe has worked with all types of disciplines within the industry including flight operations, engineering, air traffic control, airport management, emergency medical services, operations and emergency management.

Due to the nature of Crew Resource Management, this 2-day course is delivered on site for aviation organisations. The content and structure of the course will be dependent on the organisation and its culture and requirements.

Crew Resource Management (CRM) has been defined as “the management and utilization of all the people, information, and equipment available to aircrew and other relevant personnel.” It is often stressed that CRM is not to be taught and practiced only once, but continually throughout a person's career and that the culture of the organisation must be accepting enough of the principles of the training for it to be of any use. CRM is a practical application of many of the aviation human factors theory in existence.

In order to meet the differing requirements of operators, we have provided the following options with respect to the training. Aerosafe offers a total of twelve modules, of which eight can be selected for your CRM training course. These options provide a basis for the selection of appropriate modules to meet the needs of your crew. This not only allows you to tailor your course, but provides further options for recurrent training. The modules include:

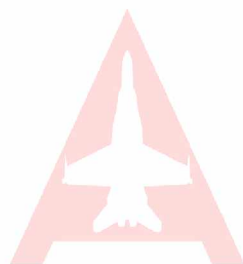
• Human factors: an overview	• Decision making
• Situational awareness	• Teamwork and crew coordination
• Fatigue and stress management	• Communication
• Threat and error management	• Developing a positive crew culture
• Physical and psychological factors affecting performance	• Roles and responsibilities of all crew – crew dynamics
• Risk Management	• CRM in managing emergencies

Our facilitators have extensive experience in delivering a broad range of courses in related disciplines within the aviation industry. They have also had significant exposure to course development, tailoring and preparation. We believe that they will not only be able to effectively achieve your goals in a professional manner, but given the breadth of our subject matter expertise they will be able to offer tailored training based on your specified requirements utilising a customised version of our current course.

At Aerosafe our approach to CRM training is based on a series of stages. Initially we will focus on identifying your specific needs and training objectives. We will then tailor modules within our current course and deliver this in its completed form to the course participants over a two day period. At the completion of this, your organisation will receive a detailed course report. The unique feature of our approach the focus we place on quickly developing an open and collaborative 'partnership' with you during the initial stage of tailoring. By doing this we aim to ensure that your training needs are clearly identifying, defining and achieved. By working closely with you we can guarantee that the material and scenarios we employ will offer the best possible means of achieving your training objectives.

For more information

Should you require any further information on the CRM Course please contact us at Ph: (02) 8336 3700 or via email: irose@aerosafe.com.au



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